

As people contact me, I take their names and contact details in the order they come to me and ask them to complete my application form. Once accepted onto a waiting list you will join the Facebook Messenger Group for the waiting list you are joining. I usually take 4 people for each sex and for some litters a reserve. My girls normally have between 7 and 10 puppies.

Interested parties will be given a position where they are provisionally on the list when they join it. There is no obligation at this point, but I only add serious buyers to my lists and not those who are on **other** breeders' waiting lists. I take a lot of time to interact and get to know my puppy families before I even meet them in person, so I don't appreciate when I have to start the process again because they have found another puppy sooner with someone else. I don't take deposits at this stage, so I am trusting that people adding themselves to my waiting lists are serious buyers only.

Please note that I reserve the right to withdraw the offer of a puppy at any stage up to departure at 8 weeks. If I should choose to withdraw my offer, any reservation fee will be refunded in full.

Following the birth of puppies, I will contact each person on the list to confirm whether there is a puppy available of the sex they require and if there is, request that a reservation fee of £150 be paid within seven days. Failure to do so will mean your position will be offered to someone else on my waiting list.

Once payment of the reservation fee is received, passwords to our webcams will be given (available by downloading 'MyAnnke' app on your phone or tablet) so that viewing of the puppies can be done as and when convenient during the 8 weeks the puppies are with me. During that first week, an appointment will then be made for you to come and visit the puppies at around four or five weeks (only if it is safe to do so). First and second position families will be asked to visit on the 4th or 5th Saturday after the puppies are born and third and fourth position will be on the Sunday.

While I want everyone to be happy with their puppies, I personally feel the best way to do this is for me to assign the puppy that I feel would be best suited for your circumstances. I spend every day for eight weeks around them and can hopefully pick a puppy that will be as equally happy with you as you are with them. For instance, some puppies always want to be with another puppy (and make good companions for existing dogs), some are happiest on their own (need a home without existing dogs), some are quiet and not ideal for younger children, some need an experienced dog owner. It's important for me that this is considered when choosing your pup, rather than just picking the puppy that jumps on you first. This is not the best way to choose a puppy!

Hopefully this all runs smoothly, however if for some reason people can't make their allocated meet and greet slot there are a couple of options.

- 1) You send someone to meet your puppy for you on the allocated timeslot.
- 2) You miss your slot and come later to meet your puppy after everyone else.
- 3) You trust me that I have selected the correct puppy for you and come later at a socialisation day offered after the main puppy visits.

The final payment for puppies (£1,650) should be in cash on collection day or by direct transfer at least 48 hours prior to collection, making a total cost, including reservation fee of £1,800 (please note that this price is subject to change at any time and will be confirmed and fixed for each litter at the time of a confirmed pregnancy scan).

Reservation fees should be paid by direct transfer within 7 days of being offered a firm puppy pick.

Once accepted onto a waiting list I am available at any time for questions via the Facebook Messenger group and will regularly post information sheets and keep everyone updated with the process once it starts.

Please note that I do not allow my puppies to be transported by courier, therefore there is a requirement for all new owners to collect their puppies in person. I reserve the right to remove from my list, anyone who is unable to do this.

Please note that I reserve the right to remove any persons, at any time, from my waiting list, even after holding fees or visits have taken place, if I feel they are not a suitable match for a Bestevenn puppy.

PLEASE NOTE THAT I CONSIDER MY PUPPIES AND THEIR ADOPTED FAMILIES TO BE PART OF ONE BIG BESTEVENN COMMUNITY. AS SUCH, THERE IS AN OBLIGATION ON YOUR PART TO KEEP IN CONTACT WITH ME AND TO SEND PICTURES OF YOUR NEW ADDITION AS THEY GROW. IF YOU DON'T FEEL THIS IS SOMETHING YOU WOULD BE ABLE TO PARTICIPATE WITH, ON AN ONGOING BASIS, PLEASE CONSIDER CAREFULLY WHETHER JOIN MY WAITING LIST. GIVING UP PUPPIES IS REALLY HARD, BUT SEEING PICTURES OF HAPPY PUPPIES MAKES IT EASIER.

PLEASE NOTE THAT HAVING FACEBOOK IS A REQUIREMENT, EVEN IF IT'S SOLELY ME AS YOUR ONLY FRIEND, AS THIS IS HOW I KEEP IN TOUCH WITH ALL MY PUPPY FAMILIES AND MANAGE ALL THE WAITING LIST INFORMATION, PHOTO'S AND NEWS